

T T P

THE TRANSPARENCY PROGRAM



OUR CULTURE

We encompass shared passion, vision, and expertise for enhancing the community in which we live. We believe positive change happens when people are placed at the center. We strive to achieve quality solutions for our clients through collaborative referrals, purposeful interaction, and enthusiastic participation in our case management process.

OUR TEAM

As a collaborative team of community health workers and social workers, we are united in our desire to provide dynamic opportunities for people from all walks of life.

MEETING PEOPLE WHERE THEY'RE AT

By aligning our mission and our team with our clients' best interest, we offer flexibility in the way we deliver our services. Our efforts are intentionally unconventional to encourage consistent participation and retention. If that means meeting a client in their home or scheduling a conference call during lunch, we are there every step of the way to facilitate successful completion.

THE SOLUTION

To promote, enhance, and support the best programs in our community and provide clients with hands-on case management and support.

WHAT WE OFFER

In-house resources to assist clients with health and wellness, legal assistance, parenting skills, education, job readiness, and financial literacy.

ON-SITE DAYCARE

Free on-site daycare provided for all clients during our normal business hours.

STATE OF THE ART KITCHEN

From free meals, to hands-on cooking classes, and lunch and learn sessions – we encourage healthy eating habits and education.

WHAT MAKES US DIFFERENT

The founder's experience and life lessons through serving our community led him to the best resources. Learning from evidence-based programs, best practices, respectable leaders in this field, and his own transgressions has unavoidably led to this important missing link.

Hello & Welcome

Transparency: free from pretense or deceit; easily detected or seen through; readily understood; characterized by visibility or accessibility of information (Merriam-Webster). The Transparency Program is the first of its kind, offering people of all ages, from all walks of life, an in-depth referral and retention program with one goal in mind — leading people to the tools, resources, and support they need to succeed in life. From mental wellness, financial liberty, healthy parenting, environmental stability, and much more; our program seeks to first understand the wants and immediate needs of each candidate, second tailor a personalized course of action to directly address each area in need of improvement, third to assess comprehension and application at each phase, and finally attain long-term competence. We meet people where they are and support them every step of the way on their path of progression. Our team is trained to coach and guide, not enable or crutch. Our program operates in the black and white and closes the gap between the dubious grey areas. We are honest, forthcoming, and realistic in our methodologies and expectations. Our clients are encouraged to be independent and equipped to take action, opposed to traditional programs focused on numbers and maintaining the bottom line. We teach our clients to think freely and be accountable and diligent in their quest of realizing and reaching their full potential.



Ronald K. White
Founder

Our mission is to enhance and support the best programs in our community by providing referrals and case managing our clients through to completion.



OUR CULTURE

Our diverse team of professionals align with our organization's core values and support our client experience through exceptional operational support.



We are passionate about providing our clientele with the detailed, high touch service they need to succeed. Our team is trained to empower individuals to accomplish mental health, wellness, education, and career goals. We take a multi-faceted approach to case management by prioritizing needs and anticipating and resolving issues as they arise. Encouraging and supporting change in one's life in a complex process. We embrace any uncertainties our clients may have head-on by presenting and expressing information in an organized, understandable, complete, and concise manner. We first seek to understand and build rapport. From there, we create a tailored course of action suited to each client's level of understanding and style of learning. Our goal is to validate each client's individual needs by honoring their personal feelings, wants, and beliefs in an unbiased manner.



We nurture these relationships by listening with compassion and providing assistance that is in line with a client's realistic capabilities. Our team members position our clients for growth intellectually, emotionally, physically, and spiritually, in hopes that one day they may give back beyond themselves and serve as a contributing member of society with their newfound abilities and successes.

We are committed to diversity in every sense of the word and this is shown through our hiring practices. Strong teams embrace a broad perspective of ideas and opinions, and that is why we employ a team with diverse backgrounds, experiences and knowledge. These characteristics reflect the diversity of our clientele and the community in which we live. It is so important for our clients to feel well-represented the moment they walk through our doors. They look to us to provide personal guidance and growth opportunities, and it is our mission to make sure they feel valued in the process.

Safety and security is a top priority in our facility as well. This guarantees that we retain talent and clientele. If the critical data of the company and its employees are secured, the working environment is much healthier. Communications among clientele will increase and it contributes towards a happier environment for everyone to be in.

OUR TEAM



Our team members consist of community health workers and social workers that embody the types of interpersonal skills that foster trust and engagement. This includes sensitivity, empathy, flexibility, accessibility, patience, resourcefulness, enthusiasm, and the ability to be non-judgmental.

Our team performs six key tasks: **(1) Mitigate** – bridging cultural and language barriers, and ensuring a smooth process for everyone; **(2) Facilitate** – providing clients with the resources and tools they need to accomplish their goals; **(3) Coach** – actively listen to individual wants/needs and supporting efforts to obtain it; **(4) Collaborate** – referring access to the best community resources and seeing tasks through to completion; **(5) Document** – tracking progress and completion of action items. **(6) Motivate** – encouraging healthy lifestyle changes that result in positive decision-making and behavior.

We dedicate time and resources for our team members in the following areas: continuing education, professional development, and training. Their individual growth and development enhances and elevates the level of services we provide at TTP and we fully support and encourage these important endeavors.



We drive practical technology literacy by utilizing state of the art technology to document and track progress.



MEETING PEOPLE WHERE THEY'RE AT

We believe if we help clients with their basic needs, we can put them in a position to optimize their full potential and take advantage of opportunities to be successful, and more importantly, self-sufficient. At TTP, we uplift and provide support and resources to address our client's immediate needs first. This allows us to position ourselves for achievement. Notice the word "ourselves" – our clients' success is our success. We have deliberate tunnel vision in our approach, as we are focused on the individual's specific concerns and barriers, all while promoting realistic goals. For example, a client cannot see the potential of obtaining his/her GED if they are focused on where their next meal will come from. Therefore, we take a staggered approach to case management. TTP does not attempt to reinvent the wheel, instead, we promote successful programs that already have a proven track record. This allows us to focus on retention and keep our clients engaged in their development. Our team will be available to conduct off-site visits and meet client's where they're at, if it is more feasible; unlike traditional platforms that have set days and times. This methodology allows partakers to still be able to conduct their normal lives and be in a comfortable/familiar setting to receive assistance.

Social Media

The rise of social media has helped increase the access and availability of information, both in the timeliness of sharing information, as well as crossing the barriers of time and space that existed prior to the growth of the online experience. TTP utilizes social media platforms in a positive way by encouraging our clients to share their achievements, in hopes that their victories will be celebrated amongst friends and family. This also enlightens the masses, showcases the positive happenings in our community, and increases participation in TTP.



Trending Issues

We make it a point to keep the trending issues that impact our community at the forefront of our client's minds. We will rotate short educational videos on various hot topics on a consistent basis. Regardless of the reason for a client's visit, they will be required to view the current video. This important exercise helps us keep our citizens informed. As an example, one of the most important social issues affecting our community right now is infant mortality. The ABC's of safe sleep would essentially serve as the current feature video. This approach is simple and to the point, allowing us to educate a large audience in a short period of time.

WHAT WE OFFER

TTP offers an array of services to our clients in-house. These include health and wellness, legal assistance, parenting skills, education, job readiness, and financial literacy.

Health & Wellness

- Addiction & Recovery
- Counseling
- CPR Certification
- Health screenings
- Hygiene Education
- Medical Insurance
- Mental Health Assistance
- Nutrition Education
- Primary Care Selection
- SNAP Enrollment
- Spiritual Guidance
- Wellness Workshops



Legal Assistance

- Attorney Assistance
- Auto Insurance
- Child Support
- Drivers License Assistance
- Life Insurance
- Living Will
- Paternity Assistance
- Shared Parenting Assistance



Parenting Skills

- Behavior & Stress Management
- Car Seat Check
- Child Birth Education
- Family Planning
- Responsible Sexual Behavior
- Safe Sleep Education



Education

- Business Development
- Computer Literacy
- Entrepreneurship
- FASFA
- GED
- High Education Acceptance
- Smart Device Education
- Social Media
- Tutoring
- Voter Registration



Job Readiness

- Internships
- Job Training
- Mock Interviews
- Research & Application
- Resume Building



Financial Literacy

- Auto Loan Financing
- Budgeting
- Checking & Savings Account Education
- Credit Repair, Development & Management
- First Time Home Buyer's
- Home Financing
- Lender Financing



Senior Services

- Emergency Response Systems
- Enrichment Activities
- Food Pantry Distribution
- Health Insurance Check-Up
- Home Chore Referral
- Maintenance Assistance
- Nutrition Program
- Support Groups
- Transportation Services
- Wellness Checks



ON-SITE DAYCARE

Free on-site daycare provided for all clients during our normal business hours.



Family is at the core of our program. We are committed to family care and an important component of TTP is making program completion both realistic and attainable. On-site daycare is a coveted perk we encourage all of our clients to take advantage of. Households with kids may be burdened when it comes to travelling outside the home. We want our clients to be fully engaged in our program, and we understand that in order for them to do so that means not having to worry about childcare when they visit our facility.

While our clients are participating in their sessions, their kids can play with enriching and educational books, toys, movies, video games, and more all under the watchful eye of our qualified child care professionals. This is a free service available for TTP customers' children up to age 18. Parents and caregivers must remain in our facility during daycare service. We quickly notify parents of any urgent needs that may arise, and also provide nutritional snacks and meals.



STATE OF THE ART KITCHEN

A vital aspect of our program is to not only provide people with the resources they need to succeed and advance in life, but to give them tactical skills they can easily implement at home and integrate into their everyday lives. Food plays a major part in this philosophy. We believe conscious eating habits positively impact a person's wellbeing and the culture at TTP. Because of this, we offer a state-of-the-art kitchen for our clients to take advantage of.

We have taken a multi-faceted approach to the use of this facility. Below we outline some of our offerings.

Free Meals – During our normal business hours, we will offer free meals to clients visiting our facility. In today's fast-paced world, quick food delivery and uncountable choices of cheap fast food restaurants has become the standard go-to. Many of these options are unhealthy and lead to a poor diet and nutrition. We want to ensure our clients eat properly when they visit our facility. More importantly, food is a necessity for many people in our community. We realize some of our clients may not have access to food when they are hungry. We'd like to provide an immediate solution to this.

Hands-on Cooking Classes – Our goal is to give our clients the information, confidence, and skills they need to create delicious, healthy food for their family, loved ones, and community – using affordable items they can easily access at their local grocery store. These classes will include information, demonstrations, extensive discussion, hands-on food prep, and Q&A led by local chefs. We hope this will open our clients' minds to new possibilities and the ease of making healthy food choices.

Lunch & Learn Sessions – This is a time for our team and clients to come together to have lunch, while one or more colleagues or external experts share insights on a relevant topic. This is a great way to build relationships and create a welcoming environment while educating a larger group.

Food is an important part of culture; it is an outlet for people to express their identity and come together in an act of camaraderie.



WHAT MAKES US DIFFERENT

The missing link our community needs!

Our program goes beyond scratching the surface, we implement real solutions! The Transparency Program seeks to address our client's problems at the root and take them through each step in their process of self-realization and achievement. The challenges facing the members of our community demand an adaptive, hands-on approach to ensure a real shift in the way people make decisions, follow through, and execute.

Our culture fosters a safe environment for clients to feel valued and important. We want our clients to get excited and inspired the moment they enter our doors. Our diverse team of staff members cultivate results through transparent guidance, open lines of communication, and flexible solutions.

We refer renowned programs and assist with recruitment and retention efforts. We enthusiastically go above and beyond to make sure our client's immediate needs are met so they can focus on getting ahead. From transportation assistance, on-site childcare, and free meals– we have an extensive toolkit of resources readily available to minimize the likelihood of our clients discontinuing the program or becoming discouraged. We also offer an array of in-house services that are easily digestible to newcomers.

If a client is looking for a fresh start, improved welfare, financial stability, and freedom they should look no further than TTP. If your organization is looking to partner with a resource that pulls you out of the arena of playing the monotonous numbers game, and into the captain's seat with full control and longevity with enrollment you have come to the right place.

An advocate for the community. A vessel for the people. This is TTP.





When we help people build on their strengths, face their fears, and become better people, we will be blessed and receive rewards unimaginable.

- David DeNotaris